

# Hi-Tech Health's Series 3000 Custom Claims Administration Software Can Help!

Whether you're an established Third Party Administrator, Insurance Company, Preferred Provider Organization or other claims paying entity Hi-Tech Health's Series 3000 Claims Administration System can provide your company with a complete turnkey solution or provide specific supplemental programs to interface with your existing in house system.



With more than 21 years in the healthcare industry, the professionals at Hi-Tech Health can help you grow your business by providing electronic claims processing solutions to help you get a handle on your paper claims backlog while allowing you to continue to run your business YOUR way.

Unlike off-the-shelf software packages, the Series 3000 has unlimited system variables that can be programmed to meet your organization's specific needs. You won't have to change the way you do business to utilize our software, because we'll partner with your company to ensure that our software is customized to work for you.



## Quick and Easy Start-up

Implementing a software package to help run your business can be overwhelming, time-consuming and costly. Hi-Tech Health's Claims Administration System is the exception to that rule. The staff at Hi-Tech Health will analyze your needs, customize the system and then train your staff quickly and cost-effectively.

While some claims systems require a large upfront investment in hardware, the Series 3000 requires only a PC, an internet connection and a valid software license to get started. By keeping start-up costs to a minimum, customers of Hi-Tech Health have shown increases in profitability immediately. Whatever your resources, Hi-Tech Health will work with you to develop a hardware and software combination for purchase or lease that is within your company's budget.

## User Friendly

The Series 3000 Claims Administration System was designed to simplify and support the administration of health claims. Our menu-driven screens allow you to enter, track and pay claims quickly and easily using preloaded system variables and simple command keys. Once the claim is entered, the system is fully automated, thereby reducing the chances of human error along the way.

Processing the claim, however, is only one part of the equation. **Communication of claims status is just as important.** With the Series 3000, employees and employers can check claim status 24-hours a day and receive real time data through a secure website, Mobile Application or via a toll free automated phone system. Documents can be printed directly off of the web, viewed and emailed directly from your cell phone or received via fax on demand for instantaneous delivery of eligibility information, benefit summaries, claim status and more.

Through implementation of Hi-Tech Health's 24-hour website, Mobile Applications and automated phone system, our software package has successfully helped our customers reduce incoming service calls, thereby increasing the amount of time your employees have to process claims so that each

employee can handle a larger volume of work without incurring additional overhead costs.

## Customization

Hi-Tech Health's Series 3000 Software boasts unlimited potential when it comes to customizing forms, reports, letters, invoices, ID cards and COBRA coupons. These customized forms allow your organization to stand apart from the competition and create a consistent and professional image in the marketplace.



Once claims data has been entered into your system, be it manually, through EDI or scanning, it can be easily accessed or tracked by providers or insured's via the internet and our Online Services Portal, Mobile Applications or the Series 3000 Automated Voice Attendant. Depending on a user's security, claims information can also be faxed, emailed or accessed for Ad-Hoc Reporting, online letters, billing summaries and benefit inquiries.



## Global Reach

With customers all over the globe and unlimited customization capabilities, Hi-Tech Health's Series 3000 Claims Administration System can efficiently handle claims received from all over the world.

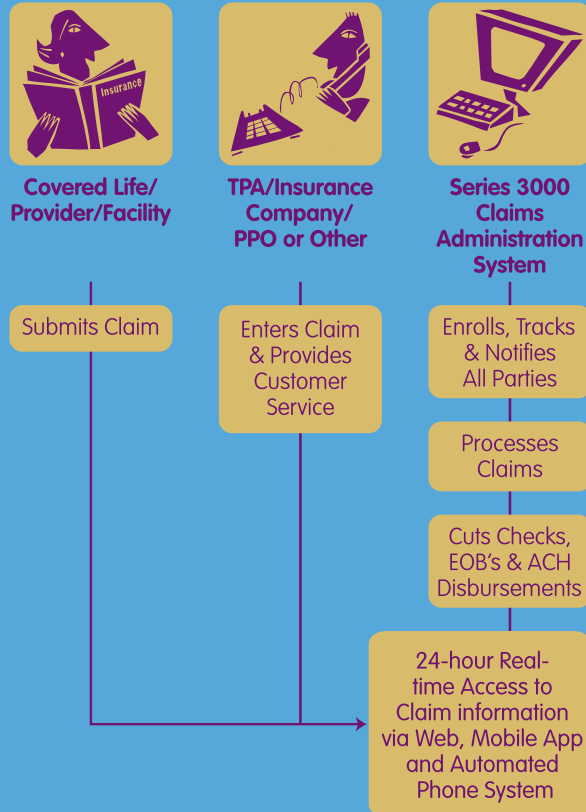
One of our systems newest features includes the automated conversion of foreign currency either to or from US dollars at the touch of a button. No more time consuming manual conversions are required to ensure the accurate payment of foreign claims. Exchange rates are updated daily.

## The "As You Grow, We Grow" Approach

At Hi-Tech Health, we believe in a team approach. Our dedicated employees will work with you one on one to provide innovative technological solutions to all your claims processing needs, regardless of the size of your company or the current claims processing system you have in place. Our Per-Employee Per-Month fee structure is designed so that as your business grows, the volume of business we do together grows. Alternatively, if sales are off or clients leave, our fee decreases accordingly. That's how sure we are that our software system will allow you the leverage you need to succeed in such a competitive marketplace.

# With a complete turnkey software solution from Hi-Tech Health you can:

- Manage Clients by Block, Group or Division, Right Down to the Employee Level.
- Add, Delete or Modify Employee Information in Real Time.
- Print ID Cards.
- Load Benefits Using Unlimited System Variables.
- Scan, Upload Electronically or Manually Enter Claims.
- Auto-adjudicate Claims Based on Preloaded System Variables.
- Perform One Screen Claims Processing.
- Real-time Claims Status.
- Convert and Pay Claims in Various Currencies.
- Setup and Administer ACH Deposits and Disbursements.
- Print Online Letters, EOB's and Claims Checks in House or via Outsourcing to a Back Office Print Shop.
- Setup Unlimited Billing Variables to Invoice Clients and Automatically Disburse Payments.
- Electronically or Manually Reconcile Monthly Claims Checks.
- Setup and Administer FSA's, HSA's and HRA's.
- Complete COBRA Administration.
- Generate Reports on Demand.
- 24-hour Fax on Demand.
- 24-hour Real-time Phone Eligibility and Claims Status System.
- 24-hour Online web Portal and Mobile Phone Application.
- 24-hour Real time Access to Claim information via Web, Mobile App and Automated Phone System.



Call us today at 908-813-3440 or visit us on the web at [www.hi-techhealth.com](http://www.hi-techhealth.com) to schedule an online demonstration of the Series 3000 Claims Administration System.



hi-tech health

Solutions As Individual As You Are

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## Frustrated by Your Claims Administration System?

